

Space Management User Guide



Configuring and managing tenant suites, common areas, and bookable resources

www.buildingengines.com | (866) 301-5300 | support@buildingengines.com



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Overview

The Space Management module of Building Engines allows you to easily monitor and manage occupancy levels across multiple building or many regions. Using a grid view and Stack Plan of the property, Space Management provides increased visibility into building operations for tenant suites, non-tenant spaces such as mechanical and electrical rooms, and schedulable resources for employee and tenant events.

Viewing your Building's Stack Plan

This section describes how to locate and view your building's Stack Plan or building layout.

To locate your building's Stack Plan:

- 1. Click Admin → Building Settings → Stack Plan.
- 2. Select a building. Following your selection, your building's Stack Plan is displayed.

Space Management Dashboard

The Space Management Dashboard is the configurable end of a building's Stack Plan. Configurations done on this dashboard affect your building's occupancy rate, room types, square footage, and available resources. Edits made to the Space Management Dashboard are reflected on the Stack Plan.

To locate the Space Management Dashboard:

1. Click Admin \rightarrow Building Settings \rightarrow Space Management, or click the

located on the homepage.

2. Select a building. Following your selection, an editable version of your building's Stack Plan is displayed.

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Types of Building Spaces

This section describes the types of building spaces that can be configured into a building's Stack Plan.

- **Tenant Suite** is a space reserved for a tenant. This space can be vacant or assigned to a specific tenant. Tenant suites cannot be made available for Resource Scheduling.
- Common Area is a building space that is accessible to all tenant companies in a building. These areas cannot be reserved through Resource Scheduling, however, all tenant in the building can submit a work order on behalf of the common area.
- Tenant Common Area is a building space that is accessible to specific tenant companies in a building. It cannot be reserved through Resource Scheduling, however, a tenant company with access to the space may submit a work order on behalf of the common area.
- Meeting Area or Freight Area are building resources than can be reserved, by designated employees and tenants, through the Resource Scheduling module.
- **Generator Rooms**, **Electrical Rooms**, and **Mechanical Rooms** are spaces that can be integrated into the Inspections module.

Configuring Floors, Suites, and Resources

This section describes how to create and manage the floors, suites, and spaces in your building's Stack Plan.

Creating a New Floor

This section describes the process of creating a new floor in your building.

To create a new floor:

1. Click Admin → Building Settings → Space Management, or click the

located on the homepage.

- 2. Select a building.
- 3. Click $\textcircled{\bullet}$ to add a floor.

4. Enter a floor Name, and click SAVE or SAVE AND ADD ANOTHER.

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5. (Optional) Repeat steps 3-4 until all floors have been created.

Creating a New Suite

This section describes how to create a new suite in your building. Suites can be designated as tenant occupied, vacant, bookable resources, or mechanical rooms.

To create a new suite:

1. Click Admin \rightarrow Building Settings \rightarrow Space Management, or click the

located on the homepage.

- 2. Select a building.
- 3. Click the 🔤 that corresponds to the floor you want to add a suite to.
- 4. Click the Add Suite icon 🔍.

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- 5. Enter a suite **Name**.
- 6. (Optional) Enter the square footage.
- 7. Select the **SUITE TYPE**. *Note: Suite Types can be referenced in the* **Types** of **Building Spaces** section. If the Tenant Suite option is selected, a **TENANT** field is displayed and you are given the ability to link the suite to an existing tenant.
- 8. (Optional) If the suite can be divided into additional subsections, use the **SUITE LOCATIONS** field to enter those sections. *Note: If the* **SUITE LOCATIONS** field is utilized, when you create a work order for this tenant suite you are also provided these locations in the Location field.

Creating a Bookable Resource

This section describes the process of creating a new bookable resource. Common examples of bookable resources include conference rooms, loading docks, and freight elevators.

To create a bookable resource:

- 1. Click Admin \rightarrow Building Settings \rightarrow Space Management, or click the located on the homepage.
- 2. Select a building.
- 3. Click the 🔤 that corresponds to the floor you want to add a suite to.
- 4. Click the Add Suite icon 🔍.



- 5. Enter the Resource **Name**.
- 6. (Optional) Enter the square footage.

- 7. Select the room type as **Meeting Area** or **Freight Area**.
- 8. Click **SAVE**.
- 9. After the resource has been saved, click the hyperlinked **Meeting Area or Freight Area**.

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■ 4		5 13,000 sq,	′ft	4 1,000 sq/ft			1 12,000 sq/ft		1
	Suite(s)								
	400		250 sq/ft		Tenant Suite			Vandalay Industries, LLC	
	410		250 sq/ft		Tenant Suite			Vandalay Industries, LLC	
	420		250 sq/ft		Tenant Suite		Vandalay Industries, LL		
	430		250 sq/ft		Tenant Suite			Vandalay Industries, LLC	
	4th Floor Conference	Room	12,000 sq/ft		Meeting Area	1			

- 10.Click This resource can be reserved option.
- 11.Using the Availability grid, select the hours that the resource is available for reservation.

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12. The following settings are optional:

- a. **Max Capacity, Photo, and Description:** These details are displayed to tenants when they make a reservation request.
- b. **Amenities:** Add amenities to allow tenants to select from a list of items when booking a resource. These may carry associated costs, or be complimentary. Amenities marked as required will be added to every reservation for the resource.
- c. **Prevent Tenants from Reserving this Resource:** This option only allows employees of the Property Management Company to book the resource.
- d. **Auto Approve Reservations:** Reservations made for this resource are automatically moved to the Approved status as long as the space is available during the requested time.

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- e. **Create Work Order to Manage Tasks and Billing:** This option automatically creates a work order to manage the tasks and charges associated with a resource reservation. System Administrators can designate when work orders are created in relation to the date of the reservation.
- f. **This resource has a billable cost:** This setting allows an hourly rate to be designated for the resource. Resources with a billable rate automatically generate a work order with the associated charge. All room fees are calculated on an hourly basis. Optionally, a Daily Rate Cap may be entered, which represents the largest possible fee for reserving a resource for an entire day.
- 13.Click **SAVE** to finish creating the resource.

Changing the Primary Suite of a Tenant Company

This section describes the process of changing the primary suite for an active tenant.

To change the primary suite:

- 1. Clicking **Admin** → **Tenant**s → **Companies**.
- 2. Use the **SEARCH** button and/or column filters to locate the tenant.
- 3. Click the tenant **COMPANY** name.
- 4. Click the **SUITES** tab.
- 5. Click 🔁.
- 6. Select a new **SUITE** and click **SAVE**.

Moving the Location of an Existing Floor

This section describes the process of moving the location of an existing floor within your Stack Plan.

To move the location of a floor:

- 1. Click Admin \rightarrow Building Settings \rightarrow Space Management, or click the located on the homepage.
- 2. Select a building.

3. Place your cursor on the Stack Plan, left click, and perform a drag and drop to move the floor up or down on the list.

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Floor Name	Suite(s)	Tenant Suite(s)	Other Rooms	Resources
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2	19,000 sq/ft	19,000 sq/ft	0	
🖬 3 🛛 🔻	1 15,000 sq/ft	1 15,000 sq/ft	0	
E 4	5 12,000 eg/ft	4 1.000 sq/ft	1 12 000 sq/ft	1

Moving the Location of an Existing Space

This section describes the process of moving the location of an existing suite or space within your Stack Plan.

To move the location of a space:

- Click Admin → Building Settings → Space Management, or click the located on the homepage.
- 2. Select a building.
- 3. Click the 🌆 that corresponds with the floor where the suite is located.
- 4. Place your cursor on the Stack Plan, left click, and perform a drag and drop to move the suite up or down on the list.



Editing an Existing Space

This section describes the process of editing an existing suite or space within your Stack Plan.

To edit a space:

1. Click Admin → Building Settings → Space Management, or click the

located on the homepage.

- 2. Select a building.
- 3. Click the 📑 that corresponds with the floor where the suite is located.
- 4. Click the hyperlinked suite name.
- 5. Using the pop up box, make your edits, and click **SAVE**.

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	430		250 sq					Vandalay Industries, LL	с
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	400		250 sq	LLC	Vanualay hidus	uies,		Vandalay Industries, LL	С
	4th Floor Confer	rence Room	12 000						

Deleting an Existing Space

This section describes the process of deleting an existing suite or space within your Stack Plan.

To delete a space:

1. Click Admin → Building Settings → Space Management, or click the

located on the homepage.

- 2. Select a building.
- 3. Click the 📑 that corresponds with the floor where the suite is located.

- 4. Click the hyperlinked suite name.
- 5. Using the pop up box, click **DELETE**.

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